

DRAFT....DRAFT....DRAFT.....DRAFT....DRAFT....DRAFT.....DRAFT.....DRAFT...

**House of Representatives
Committee on Health Regulation
2001-2002 Interim Study on Privatization of Health Practitioner Regulation
Questionnaire for the Department of Health**

Please answer the following questions. For each question asked, please provide an explanation of how the department determined the answer, which staff member(s) provided the answer, and a list of all documents from which the information was gathered. Please attach a copy of all documents used in answering the questions.

1. What was the total cost of regulating all health care practitioners and business establishments within the Division of Medical Quality Assurance for Fiscal Year 1999-2000 and for Fiscal Year 2000-2001? Please include all costs, including those services provided by other state agencies or portions of agencies, other divisions or offices of the department, and private vendors. Please include an explanation of all budget entities and trust funds which receive revenues or expend funds relating to practitioner and business establishment regulation. For purposes of answering this questionnaire, include all business establishments which are licensed by the Division of Medical Quality Assurance. Also, for purposes of answering this question, the term "regulating" shall include all functions relating to licensing, testing, credentialing, and enforcing laws and rules relating to health practitioners and business establishments.

Answer: FY 99-00 = \$60,849,876 FY 00-01 = \$48,601,668 (estimated)

Explanation of answer: Amounts shown are the total costs charged to the MQATF for the FY indicated.

Staff member(s) providing answer: Jim Hentz

Documents used to answer: For FY 99-00: The Cash Balance Report for 12 Months Ending June 30, 2000 (copy attached).

For FY 00-01: Spreadsheet that provides total expenditures charged to the MQATF based on SAMAS reports. Cash Balance Reports for the period ending June 30, 2001 will not be available until mid-August. The spreadsheet is attached.

2. What was the total cost of regulating dentists, dental hygienists, dental interns, and dental laboratories for Fiscal Year 1999-2000 and for Fiscal Year 2000-2001? Please include all costs, including those services provided by other state agencies or portions of agencies, other divisions or offices of the department, and private vendors.

Answer: FY 99-00 = = \$3,628,705.96 FY 00-01 = \$3,163,969 (estimated)

Explanation of answer: FY 99-00: Board of Dentistry was charged \$3,460,229.90 and Dental Laboratories was charged \$168,476.06.

FY 00-01: It is estimated that the Board of Dentistry will be charged \$3,003,583 and Dental Laboratories will be charged \$160,386 .

Estimates are based on their percentage of expenditures to the total expenditures from the March 31, 2001 Cash Balance Reports. It is assumed that the percentage at March 31 will remain the same at June 30,2001.

Staff member(s) providing answer: Jim Hentz

Documents used to answer: FY 99-00: The Cash Balance Report of Total Expenditures (Direct and Allocated) for 12 Months ending June 30, 2000. Copies of the Cash Balance Reports are attached.

FY 00-01: Total expenditures charged to the MQATF in FY 00-01 were \$48,601,668. At March 31, 2001, the Board of Dentistry's expenditures were 6.18% of total expenditures and Dental Laboratories expenditures were 0.33% of the total. It is assumed that the percentage at June 30, 2001 will be the same. The spreadsheet used to calculate the FY 00-01 expenditures is attached to question 1.

3. What was the total cost of enforcing regulation of all health care practitioners and business establishments within the Division of Medical Quality Assurance for Fiscal Year 1999-2000 and for Fiscal Year 2000-2001? Please include all costs, including those services provided by other state agencies or portions of agencies, other divisions or offices of the department, and private vendors. For purposes of answering this question, the term "enforcing regulation" shall include answering calls and letters from consumers, reviewing complaints and reports, investigating complaints against licensees, and prosecuting complaints against licensees. It shall not include the costs of monitoring and investigating allegations of unlicensed activity.

Answer: FY 99-00 = = \$15,945,132 FY 00-01 = = \$14,926,521

Explanation of answer: AHCA is responsible for enforcement activities pertaining to Medical Quality Assurance. The amounts shown were the amounts reimbursed to AHCA for the respective fiscal years.

Staff member(s) providing answer: Jim Hentz

Documents used to answer: Spreadsheets are attached that provide summaries for both fiscal years. Information on the spreadsheets were extracted from invoices submitted by AHCA and from SAMAS records.

the percentages expected to be applied on the FY 00-01 cash balance reports.

5. Which boards have expressed concern during the last 5 years about the quality of investigative or prosecutorial services provided by the Agency for Health Care Administration (AHCA)? How has AHCA responded to such concerns?

Explanation of answer: ___

Some correspondence and e-mails are attached documenting some of the problems expressed by board members and staff.

Staff member(s) providing answer: Diane Orcutt

Documents used to answer: Attached

HANSEN.WENDY

From: Diane_Orcutt@doh.state.fl.us
Sent: Thursday, August 16, 2001 8:49 AM
To: hansen.wendy@leg.state.fl.us
Subject: FW: Bd of Med PCP Issue

Wendy, some recent, specific concerns about AHCA.

-----Original Message-----

From: Williams, Tanya
Sent: Wednesday, August 15, 2001 7:30 PM
To: 'snurkown@fdhc.state.fl.us'
Subject: Bd of Med PCP Issue

Nancy -

we have a serious problem with the Board of Medicine's PCPs. Carolyn Pardue is resigning, which leaves us with NO past consumer members, and only 2 current consumer members to serve on PCPs.

As "challenging" as the logistics of how we will manage the PCP meetings without enough consumer members....

Ms. Pardue's concerns about the "process" are more troubling. These are not new concerns and they do not reflect Ms. Pardue's sole opinion. They have been expressed regularly over the past couple of years by the Board members.

Please call Dr. Acosta-Rua to discuss with him. And then he may ask you to also discuss with the PCP Chairs.

As I have previously suggested, I think you would also find great value in getting feedback from Cathy and Lee Ann about concerns of the Board regarding the PCP process.

Tanya

-----Original Message-----

From: Carolyn Pardue [mailto:parmail@nettally.com]
Sent: Wednesday, August 15, 2001 3:42 PM
To: Tanya Williams; Gaston Acosta-Rua
Subject: <no subject>

Hello: I hope the Board Meeting went well. I am sorry my schedule got screwed up and I didn't get to the luncheon. I would have enjoyed being with everyone; it is an affirming group.

I want to let you know via this e-mail that I am no longer going to be available for Probable Cause Panel work. I face the same frustrations re probable cause that have always existed for me.

I have always considered it the responsibility of the board to determine whether or not there is probable cause, taking into account the recommendation of the AHCA. More and more that responsibility is being eroded and the AHCA is making a final determination based NOT on what will protect the public but what will "win" a case for the AHCA attorneys. Probable cause panel members are basically asked to rubber stamp the decision of the AHCA attorneys on whether there is probable cause and what

the action should be. To the point: at the June meeting, the panel I was privileged to serve with asked that two cases be brought back as ACs to the August panel on which I was scheduled to sit. They are not on the agenda. The PCP panel I sit with has seen AHCA "shop" for a dismissal by taking the same case to other probable cause panels (in one case over a couple of years) until they find one that dismisses the case.

It is my opinion that the responsibility of determining probable cause rests with the board. If the physicians on the panels feel so strongly against dismissing a case, then the AHCA should proceed ahead with the case. Sometimes moving forward changes the behavior of the offender and most of the time consent agreements are reached. Changing behavior to protect the public is what regulation is about, in my opinion.

Another concern is with the way that complaints are processed. There are some licensees who the Board really hits hard for a single offense (and it is the correct thing to do). However, there are licensees who have multiple offenses in a very short period of time and each of these are dismissed. Even when AHCA has a number of complaints and can see that there may be a pattern of substandard care, AHCA does not bundle these complaints so that the PCP can analyze whether or not there is a physician with a need for some review. To me, the licensees who keep making the same mistake over and over on multiple patients pose a much greater threat to the public than the single incident physician. That is a decision that is best left to the PCP.

I am proud of the progress I have seen in the Board during the past five years. At this point, however, I feel my time is better spent in activities where my skills can be better used. As you know, I am not a good rubber stamp.

I truly apologize for the inconvenience this may give you and the staff; I hate to do that to you.

We are leaving on a trip to Wyoming and Montana through the 29th. However, someone should be in my office each day from 10-4. I will leave the computer there so it can be picked up.

Carolyn Pardue



Central Florida Health Care Coalition

June 5, 2001

Governor Jeb Bush
The Capitol
Tallahassee, Florida

Dear Governor Bush,

Please accept this as my resignation as a consumer member of the Florida Board of Medicine. You and the Legislature have given the Board the necessary resources to make it one of the premier Boards in the nation. Dr. Brooks has given us full support and provided a dedicated, competent staff to support our mission. We are fully computerized and that has made preparation for meetings much easier. Yet, we are ranked 34th in the nation.

During my seven years on the Board, I have gotten to know and love the other Board members. They are all good people; perhaps too good. After this month's meeting, I concluded that we are not performing at the level that should be expected by the citizens of Florida as well as you and your staff. Our Chair, Dr. Acosta-Rua does a wonderful job, but he cannot do it alone.

Admittedly, one case was "the straw that broke the camel's back." Seeing photos of women who were appallingly disfigured by a plastic surgeon using a laser was frightening. When that physician was only fined \$10,000.00, given a year's probation and told not to use lasers, I was in disbelief. There was no discussion and the vote was unanimous! (Procedure required me to be recused because I had served on the Probable Cause panel). If anyone maimed one person on the street as these five women were maimed, they would face serious jail time. But, this was done under a medical license. And the doctor retains that medical license. Prior to the Board meeting, one of the victims told the media that her attorney told her "not to expect anything from the Board because they protect their own." Now she believes it.

We had 12 wrong site/wrong patient/wrong procedure cases this month. That is an all time high. Our work simply is not a deterrent; better solutions must be sought. I am going to start a "Fifteen Seconds for Safety" campaign to try to address these errors of carelessness. It only takes 15 seconds for a physician to ask a patient his/her name, verify it on the name band, ask what procedure/site is being done and verify it on the signed consent form. A young Tampa woman would not have had her breast removed if this had been done. A brain surgery patient would not have had burr holes on the wrong side of her head in preparation for brain surgery if this had been done. There were 10 similar errors heard at this meeting. Last meeting, we had a poor 81 year old patient who had survived prostate cancer. He had surgery to implant an artificial sphincter for urinary incontinence that occurred due to the cancer treatment. The poor man ended up with a penile implant. This has to stop!

I am going to research the Boards of other states hoping to discover things that will make our Board better. That will be a more meaningful use of my time. Thank you for the opportunity to serve the citizens of Florida. I hope I will be able to provide helpful information to Dr. Brooks in the future.

Sincerely,

Becky J. Cherney

cc. Dr. Robert Brooks
Tanya Williams
Dr. Gustavo Acosta-Rua

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Orcutt, Diane

From: Baker, Joe Jr
Sent: Monday, November 13, 2000 4:38 PM
To: Orcutt, Diane
Subject: CLP

fyi ... in PCP this morning, the panel refused to close 3 cases on reconsideration. they all relate to licensees who were delegated duties for which they were not licensed (technologists essentially serving as supervisors); AHCA's case is that the board rules need to be tightened in order for it to be a violation. Dave Herman has drafted a memo for the board to consider about altering the rules to help w/ prosecution. Initial reaction @ last board meeting was favorable.

Dave wasn't sure what he would do w/ these cases, but was going to discuss w/ Nancy. Might bring them back as nolle prosee or I suggested seeing if the licensees might agree to a minimal discipline (i.e. reprimand and costs). All 3 were represented by counsel too.

Dr. Donahue was especially upset by the proposal to close the cases and even threatened to resign from the panel. That's on hold for the time being I guess (hope).

Joe Baker, Jr., Board Executive Director
DOH/Bureau of Health Care Practitioner Regulation
(850) 245-4393; FAX 922-8876
SC 205-4393
www.doh.state.fl.us/mqa

Our mission is "to protect health care consumers by establishing and enforcing health care standards, licensing qualified health care practitioners and facilities, and disseminating health care information to the public."

Orcutt, Diane

From: Buckhalt, William
Sent: Tuesday, November 28, 2000 11:08 AM
To: Orcutt, Diane
Cc: Large, William W; Henderson, Gloria
Subject: Outside Counsel

Diane,

I spoke with Dr. Garcia today (November 28, 2000) and ask if Ms. Gallagher had spoken with him concerning the 5 cases the board requested outside counsel to prosecute? He indicated that she had. She ask him if he had enough confidence in AHCA to take back these cases and proceed with the prosecution? He implied that he did however, he also understood that there was no money for outside counsel.

Further, Ms. Gallagher requested the opportunity to address the board at its January meeting, concerning the issue of "privatization" of the disciplinary process. Dr. Garcia agreed to the presentation and to "slow the train" of privatization. Also, Ms. Gallagher is making a presentation to the Florida Dental Association at its Leadership Conference in Tampa, Friday, December 1, 2000. The current leadership has always been supportive of Ms. Gallagher and her ability to implement changes in the disciplinary process as it relates to dentistry.

Orcutt, Diane

From: Eaton, Karen
Sent: Monday, August 06, 2001 3:06 PM
To: Orcutt, Diane
Subject: RE: Question on Wendy's dentistry privatization questionnaire

Every board meeting I have attended so far explicitly complained about the length of time for follow-up or prosecution. Massage and Acupuncture had cases >6 years old.

Karen Eaton

Board Executive Director

Osteopathic Medicine, Massage Therapy, Acupuncture/Midwifery, Speech/Language Pathology and Audiology

Department of Health-Medical Quality Assurance

Capital Circle Office Center

4052 Bald Cypress Way

Bin #C06

Tallahassee, FL 32399-3256

(850) 245-4162

karen_eaton@doh.state.fl.us

" to protect and serve the public..."

-----Original Message-----

From: Orcutt, Diane
Sent: Monday, August 06, 2001 3:01 PM
To: McKenzie, Robin L; Baker, Joe Jr; Eaton, Karen; Foster, Sue; Howerton, Kaye; Stiehl, Ruth; Taylor, John; Williams, Tanya
Subject: Question on Wendy's dentistry privatization questionnaire
Importance: High

Question asks: "Which boards have expressed concern during the last 5 years about the quality of investigative or prosecutorial services provided by the Agency for Health Care Administration and how has AHCA responded to such concern"? Although I sent the question over to AHCA for input, we may want to have our own. If there are any specific instances, board meeting discussions, AHCA requests/responses that you want to appear in this questionnaire, please let me know ASAP.

Orcutt, Diane

From: Foster, Sue
Sent: Thursday, January 06, 2000 11:08 AM
To: Orcutt, Diane
Subject: FW: Cases presented to 491 board

Importance: High

(In case you're wondering, the count they left off that case was the felony conviction.) Hello??? Anybody home over there???????

—Original Message—

From: Davey, James [SMTP:daveyj@fdhc.state.fl.us]
Sent: Thursday, January 06, 2000 10:23 AM
To: Foster, Sue
Cc: Orcutt, Diane; Snurkowski, Nancy
Subject: RE: Cases presented to 491 board
Importance: High

Sue, the Board did hear the Martin Ludwig case and rejected the stipulation that contract counsel had negotiated. They directed that we withdraw the case from DOAH to add another count to get more leverage for higher punishment. The new count was not necessary in my view or the most important. It may not be a case that you can count for final action, but that is only because they did not accept my advice.

I don't understand why Dr. Sherrard thinks that defaults are not important. To me, they are very important cases. They involve the expense of attempting to locate and serve the Respondent, and, at times, publishing for constructive service, but they must be done and they result in a high percentage of license revocations.

With regard to the bills for this, please contact Jim Sewell or Janet Parramore at Finance and Accounting, as we are not involved in that aspect of it. Perhaps they can give some ammunition for your explanations to Dr. Sherrard.

Jim

—Original Message—

From: Sue_Foster@doh.state.fl.us [mailto:Sue_Foster@doh.state.fl.us]
Sent: Thursday, January 06, 2000 9:19 AM
To: daveyj@fdhc.state.fl.us
Subject: RE: Cases presented to 491 board

Since the board could not hear or vote on the Ludwig case - as it had to be sent back with the most important count added, I can't count this on my case log for any final action. Therefore, my statistics show no cases presented since July. What I am trying to swallow is the AHCA bill to this board for the past year of \$645,118 with so few cases and final actions - some on the July agenda were just defaults as is one case to be presented this month. Help me justify what this board is paying for regulation to Dr. Sherrard - he's asking me!

]

> —Original Message—

> From: Davey, James [SMTP:daveyj@fdhc.state.fl.us]
> Sent: Thursday, January 06, 2000 8:33 AM
> To: Foster, Sue
> Cc: Orcutt, Diane; Snurkowski, Nancy
> Subject: Cases presented to 491 board
> Importance: High

>
> 1. It has been recently brought to my attention that someone has made a
> comment that no cases have been presented to the 491 board in the past six
> months. However, my records reflect that cases were presented as follows:

>
> July 26-28 at Orlando

>
> Egozcue MH 97-12482
> Aloyo MT 96-05998
> Ludwig, Ethyle MT 98-01195

>
> October 21-23 at Naples

>
> Ludwig, Martin CSW 93-10810

>
> 2 - Please check on this. If my records are not correct, perhaps we could
> discuss this and review the agendas and minutes. I can't say that my
> records are always infallible.

>
> Jim

Orcutt, Diane

From: Howerton, Kaye
Sent: Monday, August 06, 2001 4:21 PM
To: Orcutt, Diane
Subject: RE: Question on Wendy's dentistry privatization questionnaire

Physical Therapy Board for several years has expressed concerns of turnover with attorney's at AHCA. Those concerns were discussed at board meetings with Nancy on the record. They also had a problem with the nulle prose cases that were presented a while back. Those concerns were discussed with Gloria on the record at a meeting. Those concerns were finally worked out.

*Kaye Howerton
Board Executive Director
Medical Therapies/Psychology
4052 Bald Cypress Way, Bin# C05
Tallahassee, Florida 32399-3255
(850) 245-4373*

The mission of the Bureau of Health Care Practitioner Regulation is to protect health care consumers by establishing and enforcing health care standards, licensing qualified health care practitioners and facilities, and disseminating health care information to the public.

—Original Message—

From: Orcutt, Diane
Sent: Monday, August 06, 2001 3:01 PM
To: McKenzie, Robin L; Baker, Joe Jr; Eaton, Karen; Foster, Sue; Howerton, Kaye; Stiehl, Ruth; Taylor, John; Williams, Tanya
Subject: Question on Wendy's dentistry privatization questionnaire
Importance: High

Question asks: "Which boards have expressed concern during the last 5 years about the quality of investigative or prosecutorial services provided by the Agency for Health Care Administration and how has AHCA responded to such concern"? Although I sent the question over to AHCA for input, we may want to have our own. If there are any specific instances, board meeting discussions, AHCA requests/responses that you want to appear in this questionnaire, please let me know ASAP.

Orcutt, Diane

From: Wilson, Audie
Sent: Wednesday, June 21, 2000 4:59 PM
To: Orcutt, Diane
Cc: Buckhalt, William
Subject: ED FOLLOW-UP

This information is a "quicky", but is substantiated by fact!

As expressed with other Boards, the Board of Dentistry has expressed concerns with the number of administrative complaints being brought before them for final action. They are happy with the PCP numbers, but not the prosecutory numbers. For example, this past meeting (June) we had 24 cases, of those, 3 was appearances, and 8 was pulled by the Agency, leaving roughly 11 cases heard which would result in a final order. The PCP dished out 111 administrative complaints this past fiscal year ending June 30, 2000. The cases at the June meeting is an example of the recent numbers, with that being a 'heavy load'!

Other concerns of the Board is some of your more serious cases, Marta Nieto, (medicaid fraud and delegation issues) being brought back to them with weak stipulations, when the PCP asked for revocation. This is finally in the formal hearing stages after beginning in 1997. Dr. Pedro Rodriguez lied on his application concerning a drug conviction - he didn't tell us. We found out and PCP asked for revocation (in this case deemed not permanent, to allow him the opportunity to retake the exam) or voluntary relinquishment. The Agency settled for a stipulation of reprimand \$4000 payments including cost and 2 years probation, 30 hour CE to include laws/rules. Of course the Board rejected this stipulation, as this was not appropriate for a settlement. The Board utilized an outside counsel, amended the administrative complaint, and issued a final order for - \$24,500.00, which included "cost", 5-year suspension with all but 30-days stayed", 5-years probation, and update his application to reflect his conviction. Jon Baumbauer had an emergency suspension 10/17/98; this case has not yet come before the Board for final action, regardless of the fact that he remains suspended. There are other cases, but these come to mind quickly.

The last AHCA report on formal hearings was either October/November and they had 43 cases at DOAH in January/February 2000. We have had "one" that I know of, and we lost - Jane Brahmakulam, 99-4364, a "records" case. Again, the Board is happy with the Agency's actions concerning the moving of the PCP, but remain concerned with ***"where they are at, after the administrative complaint has been filed"***.

If this is not the info you want, please advise.

Thanks.

Orcutt, Diane

From: Baker, Joe Jr
Sent: Monday, June 12, 2000 1:32 PM
To: Orcutt, Diane
Cc: Henderson, Gloria
Subject: RE: AHCA

I had no knowledge they'd even been contacted about the meeting ... there was no follow up from AHCA telling them not to appear.

—Original Message—

From: Orcutt, Diane
Sent: Monday, June 12, 2000 12:45 PM
To: Baker, Joe Jr
Cc: Henderson, Gloria
Subject: RE: AHCA

Are you saying that AHCA didn't write or call them to tell them not to come nor did they ask you to do so?

—Original Message—

From: Baker, Joe Jr
Sent: Monday, June 12, 2000 10:53 AM
To: Diane Orcutt
Subject: AHCA

fyi ... @ Friday's Chiro meeting, 2 doctors appeared for what they thought would be a disciplinary hearing based upon correspondence Wings Benton had sent them. Wings apparently sent them letters anticipating stips would be ready for the meeting; however, they weren't so we weren't asked to send them hearing notices. Just kind of embarrassing for us to have 2 doctors travel to a meeting for nothing ... and they'll probably still have to come again when their stips are actually considered.

Joe Baker, Jr., Board Executive Director
DOH/Bureau of Health Care Practitioner Regulation
(850) 245-4393; FAX 922-8876
SC 205-4393

Our mission is "to protect health care consumers by establishing and enforcing health care standards, licensing qualified health care practitioners and facilities, and disseminating health care information to the public."

Orcutt, Diane

From: Baker, Joe Jr
Sent: Monday, August 06, 2001 3:29 PM
To: Orcutt, Diane
Subject: RE: Question on Wendy's dentistry privatization questionnaire

Chiro -- April 2000 letter to Nancy (will get copy to you) regarding the late addition of cases to full board and PCP agendas after our deadlines (drove us crazy since the cases were added late and then usually pulled from the agenda @ the last minute when the stips hadn't been approved); issue has been fairly much resolved

Optometry -- continuing concerns about the lack of prosecution of corporate practice cases; board directed me @ meeting last week to draft letter to Nancy for chair's signature requesting her appearance @ October board meeting to address this matter.

—Original Message—

From: Orcutt, Diane
Sent: Monday, August 06, 2001 3:01 PM
To: McKenzie, Robin L; Baker, Joe Jr; Eaton, Karen; Foster, Sue; Howerton, Kaye; Stiehl, Ruth; Taylor, John; Williams, Tanya
Subject: Question on Wendy's dentistry privatization questionnaire
Importance: High

Question asks: "Which boards have expressed concern during the last 5 years about the quality of investigative or prosecutorial services provided by the Agency for Health Care Administration and how has AHCA responded to such concern"? Although I sent the question over to AHCA for input, we may want to have our own. If there are any specific instances, board meeting discussions, AHCA requests/responses that you want to appear in this questionnaire, please let me know ASAP.

Orcutt, Diane

From: Baker, Joe Jr
Sent: Monday, June 04, 2001 10:47 AM
To: Orcutt, Diane
Subject: Chiro

you'll get a kick out of this ... in a 1996 case on Friday, AHCA advised there were only costs of \$148!! The board voted to continue the case to next agenda (per licensee's request) and also indicated they'd want a more thorough presentation on costs the next time around ... what a hoot. A 5-year old case, even an advertising violation, would have to have more costs than that.

Joe Baker, Jr.

Board Executive Director

DOH/MQA/Bureau of Health Care Practitioner Regulation
850/245-4393; 922-8876 (fax)

"The mission of the Bureau is to protect health care consumers by establishing and enforcing health care standards, licensing qualified health care practitioners and facilities, and disseminating health care information to the public."

MEMORANDUM

TO: Diane Orcutt, Bureau Chief, MQA
FROM: Joe Baker, Jr., Executive Director
DATE: June 22, 2000
RE: AHCA Issues

Chiropractic:

June 9, 2000 PCP Meeting:

- Materials for PCP meeting mailed on June 5, 2000, four days prior to the meeting.

June 9, 2000 Meeting:

- Gregory Schweitzer, D.C. - administrative complaint was marked through on the dates for the advertising. Dr. Schweitzer's attorney used that to make a point as to his client making a "scrivener's error" on his advertisement as well.
- 3 chiropractic physicians came to the meeting due to the notices received from AHCA which were mailed in anticipation of cases being presented; however, apparently the stipulations were not ready in time for the meeting. No follow-up contact by AHCA advising the doctors not to attend the meeting.

April 7, 2000 Meeting:

- The board made a motion to send AHCA a letter advising them not to send out cases for probable cause or full board no later than 10 day prior to the meeting date.
- 3 additional (Margaret Emmert, D.C., David Huffman, D.C., Darren Lastofsky, D.C.) cases were sent over from AHCA on April 4, 2000 to be placed on the April 7, 2000 agenda. All 3 notices had to be sent by overnight mail to the Respondents, as well as the cases being copied and mailed to the board members.

- David Huffman, D.C. - was then pulled from this agenda and rescheduled for June 9, 2000.
- Darren Lastofsky, D.C. - case did not include administrative costs therefore, the board rejected the Stipulation and offered a counter stipulation, which included costs.

May 2, 2000 PCP Meeting:

- Materials for PCP meeting mailed on April 26, 2000, four days prior to the meeting.

March 24, 2000 PCP Meeting:

- Materials for PCP meeting mailed on March 22, 2000, two days prior to the meeting, as well as a prior agenda, which was sent on March 21, 2000.

March 13, 2000 PCP Meeting:

- Materials for PCP meeting mailed on March 9, 2000, five days prior to the meeting.

February 11, 2000 Meeting:

- Arthur Silverman, D.C. - case did not include administrative costs; therefore, the board rejected the Stipulation and offered a counter stipulation, which included costs.

December 17, 1999:

- Lois Somerville, D.C. - scrivener's error filed based on having wrong license # in file.

Clinical Laboratory Personnel:

April 27, 2000 Meeting:

- Teri Lynn Roth - scrivener's error filed based on having wrong case # if file.

January 28, 2000 Meeting:

- Darlene Montgomery - no cost included in Stipulation.

Optometry:

April 6, 2000 Meeting:

- The board made a motion to send AHCA a letter advising them not to send out cases for probable cause or full board no later than 10 day prior to the meeting date.

April 5, 2000 PCP Meeting:

- Additional materials for PCP meeting mailed on March 30, 2000, five days prior to the meeting.

Podiatric Medicine:

March 10, 2000 PCP Meeting:

- Materials for PCP meeting mailed on March 3, 2000, 6 days prior to the meeting.

March 10, 2000 Meeting:

- 2 additional (Daniel B. Gabe, DPM, David Mafdali, DPM) cases were sent over from AHCA on March 8, 2000 to be placed on the March 10, 2000 agenda. Notices had to be sent by FAX to the Respondents, their attorneys and the complainants in the cases, as well as the materials being copied and mailed to the board members.
- 2 scrivener's errors were filed (Allan Freedline, DPM, Richard H. Lewis, DPM), one being wrong case # and the other being wrong license # in the files.

December 3, 1999 Meeting:

- 1 additional (Saul Lipsman, DPM) case was sent over from AHCA on November 24, 1999 (day before Thanksgiving Holiday) to be placed on the December 3, 1999 agenda (the next week). Notice had to be sent to respondent, as well as the information being copied and mailed to the board members. At the meeting, AHCA pulled the case since the board had already taken action on it at a previous board meeting.

Every case that AHCA sends to be placed on the agendas is checked in PRAES. Numerous addresses are incorrect and/or different than what AHCA provides to the board office. Notices are sent to both addresses. Attached are some examples.

Numerous unsigned stipulations are sent to be placed on agendas and upon receiving final orders to be filed, staff has to call AHCA to get signed copies of stipulations.

JB/swc

6. What has the prosecuting attorney turnover rate been during the last 3 fiscal years? How many prosecuting attorneys currently employed by the Agency for Health Care Administration (AHCA) were employed by AHCA on or before January 1, 1999? How many prosecuting attorneys currently employed by the Agency for Health Care Administration (AHCA) were employed by AHCA after January 1, 1999? How many AHCA FTE attorney positions are currently funded from fees and fines paid by licensed health care practitioners? For purposes of answering this question, only include those attorneys employed by the Agency for Health Care Administration for the purpose of prosecuting medical quality assurance complaints under the interagency agreement with the Department of Health.

Answer: FY 98-99 = ___% FY 99-00 = ___% FY 00-01 = ___%

employed on or before January 1, 1999 = ___

employed on or after January 1, 1999 = ___

Total # AHCA MQA Attorney FTEs = _____

Explanation of answer: _____

Staff member(s) providing answer: _____

Documents used to answer: _____

13. What was the total cost of licensing all health care practitioners and business establishments within the Division of Medical Quality Assurance for Fiscal Year 1999-2000 and for Fiscal Year 2000-2001? Please include all costs, including those services provided by other state agencies or portions of agencies, other divisions or offices of the department, and private vendors. For purposes of answering this question, the term "licensing" shall include all functions relating to issuing new licenses, renewing current licenses, reviewing and investigating applicant credentials, testing applicants for licensure by examination, conducting background checks, and any administrative function relating to the regulation of practitioners and business establishments, other than enforcement.

Answer: FY 99-00 = \$44,904,744 FY 00-01 = \$33,675,147 (estimated)

Explanation of answer: See questions 1 and 3. The amounts shown are the total costs provided in question 1 less the total costs of enforcement provided in question 3.

Staff member(s) providing answer: Jim Hentz

Documents used to answer: See attachments to questions 1 and 3.

14. What was the total cost of licensing dentists, dental hygienists, dental interns, and dental laboratories for Fiscal Year 1999-2000 and for Fiscal Year 2000-2001? Please include all costs, including those services provided by other state agencies or portions of agencies, other divisions or offices of the department, and private vendors. For purposes of answering this question, the term “licensing” shall include all functions relating to issuing new licenses, renewing current licenses, reviewing and investigating applicant credentials, testing applicants for licensure by examination, conducting background checks, and any administrative function relating to the regulation of practitioners and laboratories, other than enforcement.

Answer: FY 99-00 = \$2,530,612 FY 00-01 = \$1,885,115 (estimated)

Explanation of answer: See questions 2 and 4. The amounts shown are the total costs provided in question 2 less the total costs of enforcement provided in question 4.

Staff member(s) providing answer: Jim Hentz

Documents used to answer: See documents attached to questions 2 and 4.

15. What was the total cost of examining all candidates for licensure by examination within the Division of Medical Quality Assurance for Fiscal Year 1999-2000 and for Fiscal Year 2000-2001? Please include all costs, including those services provided by other state agencies or portions of agencies, other divisions or offices of the department, and private vendors.

Answer: FY 99-00 = \$3,603,399 FY 00-01 = \$2,690,568 (estimated)

Explanation of answer: FY 99-00: The total cost of examining all candidates include expenditures for salaries, OPS, expense, and testing categories as shown on the Cash Balance Reports entitled SAMAS Expenses by Organization and Category for 12 months ending June 30, 2000; and Total Expenditures (Direct and Allocated) for 12 Months ending June 30, 2000.

FY 00-01: The estimated cost for FY 00-01 was extracted from various SAMAS reports to obtain salary, OPS, and expense category charges and from the spreadsheet showing testing and other category charges as of June 30, 2001.

Staff member(s) providing answer: Jim Hentz

Documents used to answer: Cash Balance Reports, SAMAS reports, and spreadsheet (attached).

16. What was the total cost of examining all candidates for licensure by examination as dentists and dental hygienists for Fiscal Year 1999-2000 and for Fiscal Year 2000-2001? Please include all costs, including those services provided by other state agencies or portions of agencies, other divisions or offices of the department, and private vendors.

Answer: FY 99-00 = \$679,354 FY 00-01 = = \$691,131 (estimated)

Explanation of answer: FY 99-00: Examination costs charged to the Board of Dentistry was \$679,069. Dental Laboratories was charged \$285.

FY 00-01: It is estimated that examination costs charged to the Board of Dentistry will be \$395,174 in direct charges and \$295,957 in allocated charges. It is estimated that Dental Laboratories will not have any examination costs in FY 00-01.

Staff member(s) providing answer: Jim Hentz

Documents used to answer: FY 99-00: The Cash Balance Reports entitled Total Expenditures (Direct and Allocated) for 12 months ending June 30, 2000, and Allocations to Boards by Source Org and Category for 12 months ending June 30, 2000. Copies are attached.

FY 00-01: The attached SAMAS reports pertaining to the Board of Dentistry and Testing. The Board of Dentistry will be allocated 30.38% of the expenditures shown on the Testing SAMAS reports. Copies are attached

Bureau of Operations

- Licensure Services Unit
- Testing Services Unit

Bureau of Operations

The Bureau of Operations protects the health of all persons in Florida by testing to ensure competency, issuing licenses, and informing the public about health care practitioner credentials.

Licensure Services Unit

- Licensure Services
- Practitioner Profiling
- Unlicensed Activity
- Credentialing

Licensure Services Unit

- Prepared/mailed 233,645 renewals
 - Dentists – 10,764
 - Dental Hygienists – 9038
 - Dental Labs – 1157

Licensure Services Unit

- Issued and mailed
 - 51,530 initial licenses
 - 185,407 renewed licenses
 - Dentists – 9865
 - Dental Hygienists – 7986
 - Dental Labs – 833

Licensure Services Unit

- Licensure
 - Manage contract with vendor
 - Assist walk-in customers
 - Deposit cash payments
 - Research unlabeled payments and documents

Licensure Services Unit

Licensure

- 2500 letters
- Staff help desk phones

Licensure Services Unit

E-renewals (current)

- Successfully implemented E-renewal pilot
- Website developed in-house
- First successful E-renewal website in any Florida state agency
- Piloted with nurses-20% usage

Licensure Services Unit

E-renewals (current)

- Visa, MasterCard, Discover, American Express
- Update mailing address and practice location address on-line
- Renew on-line with PIN number

Licensure Services Unit

E-renewals (future)

- Expand e-renewal for all professions
 - Dental Labs first business
- Print renewal notices on-line
- Change primary/physical location addresses
- On-line initial applications

Licensure Services Unit

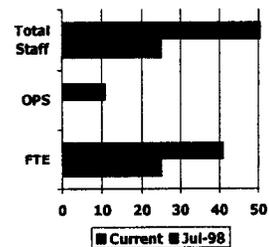
Working Smarter

- Expanded public/private partnership
- E-renewals
- Adjusted renewal schedules for most professions
- Expanded website information
- Redesigned renewal instructions
- Eliminated duplicate work
- Automated processes



Licensure Services Unit

- FTE staff ↓ from 41 to 25 = 61%
- OPS staff ↓ from 11 to 0 = 100%
- Total staff ↓ from 52 to 25 = 67.3%



Licensure Services Unit

Unlicensed Activity Program

"...The unlicensed practice of a health care profession or the performance or delivery of medical or health care services to residents and visitors in Florida without a valid, active license to practice that profession, regardless of the means of the performance or delivery of such services, is strictly prohibited by law." (s. 456.065(1), F.S.)

Licensure Services Unit

Unlicensed Activity Program

- Priority initiative of the Department
- \$5 fee at initial and renewal—education and enforcement
- Unlicensed activity office established—Ft. Lauderdale

Licensure Services Unit

Unlicensed Activity Program

- 1,691 investigations Dental=180 (11%)
- 108 arrests Dental=29 (27%)
- 266 cease & desist orders Dental=29 (11%)
- 50 convictions Dental=15 (30%)

Licensure Services Unit

Unlicensed Activity Program

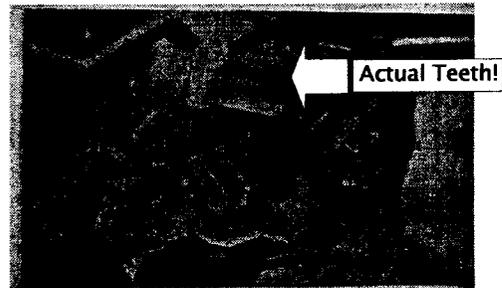
Actual cases:

- Department of Health vs. Rosario Diaz
- Department of Health vs. Jenaro Rodriguez
- Department of Health vs. Rodolfo Puron

Mr. Rodriguez' actual examination room...



...an a table located within the examination room!



Licensure Services Unit

Unlicensed Activity Program

- Statewide, national, and international news
- Provide "triage support" to board staff
- Staff a bilingual toll-free hotline

Licensure Services Unit

Unlicensed Activity Program

- Assisted 460 consumers with complaints (Dental= 73 or 16% of the calls received)
- Maintain a bilingual unlicensed activity web site
 - Links to forms and assistance

Licensure Services Unit

Unlicensed Activity Program

- Television Advertising
 - Board of Medicine
 - Board of Dentistry
 - Board of Respiratory Care
- Radio campaigns
- Billboard campaigns (English/Spanish)
- Mall display campaigns (English/Spanish)
- Consumer Awareness brochures

Licensure Services Unit

Unlicensed Activity Program

1-877-HALTULA (1-877-425-8852)
WWW.doh.state.fl.us
Quick Link: Unlicensed Activity

Testing Services Unit

Testing Services helps the department accomplish its mission by

Ensuring that examinations adequately and reliably measure an applicant's ability to practice the profession.

Testing Services Unit

- Exam Development
 - 8 state-developed and administered
 - 7 laws and rules
 - 76 exam administrations; 16 practical
- Exam scheduling and administration
 - Scheduled 8,000; 6,500 tested

Testing Services Unit

- Exam scoring and reporting
 - Issued 6,500 score reports
 - Designed electronic score reporting system—launch date 12/31/01
- Exam reviews and hearings
 - Processed 94 requests for formal and informal administrative hearings
- Exam certification

Testing Services Unit

- Initiatives
 - Electronic score reporting
 - Increased use of national examinations
 - Conversion of written exams to computer
 - Web page enhancements

Testing Services Unit

- Psychometrics & Research
 - Dental and Dental Hygiene Examinations
 - valid, reliable, & defensible clinical & written exams
 - item banks for prosthetics and L&R (1000+ items)
 - 1000+ photo exhibits for prosthetics exam

Testing Services Unit

- Psychometrics & Research
 - Dental and Dental Hygiene Examinations
 - 150+ examiner pool, invitations, acceptance letters
 - clinical exams and examiner standardization sessions
 - post-standardization statistics and examiner rotation
 - post-exam statistics and examiner

Testing Services Unit

- Psychometrics & Research
 - Dental and Dental Hygiene Examinations
 - post-exam statistics and examiner reliability statistics
 - 150+ examiner files
 - 350+ examiner invoices
 - 160+ candidate reviews

Testing Services Unit

- Psychometrics & Research
 - Dental and Dental Hygiene Examinations
 - 50+ hearing requests
 - pre-hearing review meetings
 - defend department at exam hearings - 100% success!

Testing Services Unit

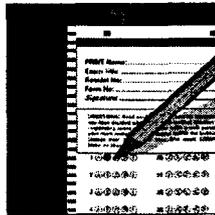
- Dental & Dental Hygiene Exams
 - recognized by the ADA “most reliable” exams
 - examiner agreement ratios of 95%
 - prosthetics exam transitioned to photo albums; exam time reduction from 5 days to 2 days

Testing Services Unit

- Dental & Dental Hygiene Exams
 - First and only state to conduct comprehensive task analysis surveys
 - Other state & region exams modeled after Florida
 - 100% success rate defending examinations

Testing Services Unit

Welcome
to
Testing
Services
Web
Page



Testing Services Unit

- Web Page Initiatives
 - Pass Fail information available for candidates
 - Candidate information booklet
 - Directions to all Testing Services locations

Testing Services Unit

- Web Page Initiatives
 - Quick links to board offices and Florida Statutes
 - Online Exam Schedule for all site information
 - Automated Address Change capability

Testing Services Unit

- Exam Scheduling
 - Dental & Dental Hygiene Examinations
 - 2000+ admission packets
 - 10+ special testing candidates
 - 2000+ grade reports & review information

Testing Services Unit

- Exam Administration
 - Dental & Dental Hygiene Examinations
 - administration of clinical & written exams
 - comprehensive exam reports
 - 40 temporary staff per exam
 - 2000+ candidate exam files

Testing Services Unit

- Exam Administration
 - Dental & Dental Hygiene Examinations
 - 17,000+ scan sheets per year
 - 2000+ mannequin examination records for reviews and hearings
 - supplies for clinical exams

Testing Services Unit

- Scoring Team
 - Primary Responsibilities
 - exam scores into PRAES system
 - exam statistics, reports, & time allocations
 - all testing technology related projects

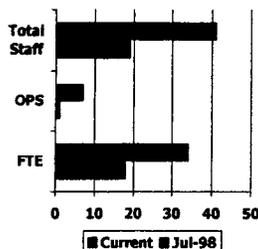
Testing Services Unit

- Working Smarter
 - examiner & consultant contracts → agreements (4 - 6 weeks saved)
 - reimbursements to examiners down from 12 - 16 weeks to 2 - 4 weeks
 - examiner & consultant work authorizations → purchase orders (4 - 6 weeks time saved)
 - electronic score reporting
 - web enhancements



Testing Services Unit

- FTE staff ↓ from 34 to 18 = 47.1%
- OPS staff ↓ from 7 to 1 = 85.7%
- Total staff ↓ from 41 to 19 = 53.7%



17. Which professions and/or boards have indicated an interest in privatizing all or part of the regulatory functions currently provided by the Department of Health, Agency for Health Care Administration, or other entity under contract with the department?

Answer: None

Explanation of answer: No boards or councils, other than the Board of Dentistry, have discussed this issue at any official board or council meeting.

Staff member(s) providing answer: Diane Orcutt

Documents used to answer: Poll of board executive directors and review of minutes

18. Of those professions and boards which have indicated an interest in privatizing only a portion of the regulatory functions currently provided by the Department of Health, Agency for Health Care Administration, or other entity under contract with the department, please list the profession or board and the function for which they have sought to privatize.

Answer: Not applicable

Explanation of answer: _____

Staff member(s) providing answer: _____

Documents used to answer: _____

19. Which regulatory functions under the statutory jurisdiction of the department does the department currently out-source to private vendors or other state agencies? For purposes of this question, please include functions currently performed by the Office of the Attorney General, the Agency for Health Care Administration, and any other state agency or private entity which receives or expends funds to regulate health care practitioners and business establishments licensed by the Division of Medical Quality Assurance. Please list the function and the entity or agency providing the service. Attach a copy of all current contracts between the department and an agency or entity providing the service.

Answer: See Attached

Explanation of answer: _____

Staff member(s) providing answer: Jim Knepton

Documents used to answer:

Attached

| CONTRACT NUMBER | VENDOR NAME MQA TRUST FUND | SERVICE DESCRIPTION |
|------------------------|---------------------------------------|---|
| COMP3 | American Assoc of SW Boards | National Examination Services for Florida Candidates |
| COMP4 | Federation of State Medical Boards | National Examination Services for Florida Candidates |
| COMP7 | Nat Assoc of Brds of Pharmacy | National Examination Services for Florida Candidates |
| COMB7 | Professional Exam Services/Psych | National Examination Services for Florida Candidates |
| COMO7 | Kinko's | Division Copying Services |
| COMP2 | Professional Exam Services/PT | National Examination Services for Florida Candidates |
| COMA7 | University of South Florida/FMLE | Examination Services for Florida Candidates |
| COMB1 | University of South Florida/CLAB | Examination Services for Florida Candidates |
| COMA3 | Lommis Fargo & Co. | Secured Transportation Services |
| COMP6 | Linda Smith | Impaired Practitioner Program for Medical Practitioners |
| COMP8 | FL Medical Foundation | Impaired Practitioner Program for Medical Practitioners |
| COMC7 | Commission on Dietetics | National Examination Services for Florida Candidates |
| COMO8 | Respir Care | National Examination Services for Florida Candidates |
| COMC2 | Image API | Support Services for Processing of Renewals and Storage of Data Files |
| COMO9 | Image API - Bd of Medicine | Support Services for Board Agenda Project |
| COMO6 | Nursing Home Administrators | National Examination Services for Florida Candidates |
| COMO3 | FSMB/USMLE | National Examination Services for Florida Candidates |
| COMB2 | Nat'l Podiatry Examination | National Examination Services for Florida Candidates |
| COMB8 | Professional Exam Services/M&F | National Examination Services for Florida Candidates |
| COMP9 | Nat'l Brd of Certified Counselors | National Examination Services for Florida Candidates |
| COMO2 | Commission for Acupuncture | National Examination Services for Florida Candidates |
| Interagency | Agency for Healthcare Admin. | Enforcement/ Complaints, Investigations, and Legal Services |
| Interagency | Attorney General | Support Services To Provide Legal Representation To All The MQA Boards |
| Interagency | Division of Admin. Hearings | Provides Independent Administrative Law Judges to Conduct Hearings |
| COMC5 | ASI/Certified Nursing Assistants | National Examination Services for Florida Candidates |
| COMP1 | Nat'l Bd of Osteopathic M.E. | National Examination Services for Florida Candidates |
| COMP5 | Nat Council of St Brd of Nursing | National Examination Services for Florida Candidates |
| COMQ1 | Science Applications Int'l Corp. | Support Services for the Operation and Maintenance of the CoreSTAT system |

Staff member(s) providing answer: _Jim Knepton

Documents used to answer: __Attached

| CONTRACT NUMBER | VENDOR NAME MQA TRUST FUND | CONTRACT AMOUNT | START DATE | END DATE | FUNDS ORIGINATED | PROCUREMENT TYPE | CBA/FS CONDUCTED | TYPE OF CONTRACT | CONTRACT MANAGER | CONTRACT MONITORING |
|-----------------|------------------------------------|-----------------|------------|----------|------------------|------------------------|----------------------|------------------|------------------|---------------------|
| COMP3 | American Assoc of SW Boards | 0.00 | 07/01/00 | 06/30/03 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMP4 | Federation of State Medical Boards | 0.00 | 07/01/00 | 06/30/03 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMP7 | Nat Assoc of Brds of Pharmacy | 3,000 | 07/01/00 | 06/30/03 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMB7 | Professional Exam Services/Psych | 70,000 | 07/01/00 | 06/30/01 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMO7 | Kinko's | 245,121 | 11/01/99 | 06/30/01 | MQA T/F | ITB | Bid Conducted | PERFORM/BASED | J.Knepton | Annual Programmatic |
| COMP2 | Professional Exam Services/PT | 9,000 | 07/01/00 | 06/30/02 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMA7 | University of South Florida/FMLE | 3,003,139 | 07/13/98 | 06/30/02 | MQA T/F | Exempt/287.057(3)(f) | State Agency | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMB1 | University of South Florida/CLAB | 505,171 | 08/03/98 | 06/30/03 | MQA T/F | Exempt/287.057(3)(f) | State Agency | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMA3 | Lommis Fargo & Co. | 30,688 | 07/01/98 | 06/30/01 | MQA T/F | ITB | Bid Conducted | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMP6 | Linda Smith | 1,019,698 | 07/01/00 | 06/30/01 | MQA T/F | Exempt/287.057(3)(f) | Cost Reimbursement | PERFORM/BASED | J.Knepton | Annual Programmatic |
| COMP8 | FL Medical Foundation | 1,137,062 | 07/01/00 | 06/30/01 | MQA T/F | Exempt/287.057(3)(f) | Cost Reimbursement | PERFORM/BASED | J.Knepton | Annual Programmatic |
| COMC7 | Commission on Dietetics | 3,000 | 07/01/00 | 06/30/01 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMO8 | Respir Care | 4,000 | 01/01/00 | 06/30/03 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMC2 | Image API | 4,487,561 | 04/15/99 | 06/30/01 | MQA T/F | DMS Purchase | State Contract Bid | PERFORM/BASED | J.Parker | Annual Programmatic |
| COMO9 | Image API - Bd of Medicine | 346,923 | 07/01/00 | 06/30/01 | MQA T/F | DMS Purchase | State Contract Bid | PERFORM/BASED | J.Knepton | Annual Programmatic |
| COMO6 | Nursing Home Administrators | 3,000 | 01/01/00 | 06/30/02 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMO3 | FSMB/USMLE | 3,000 | 07/01/99 | 06/30/02 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMB2 | Nat'l Podiatry Examination | 1,000 | 09/19/98 | 06/30/03 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMB8 | Professional Exam Services/M&F | 34,000 | 07/01/00 | 06/30/01 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMP9 | Nat'l Brd of Certified Counselors | 50,000 | 07/01/00 | 06/30/03 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMO2 | Commission for Acupuncture | 540,000 | 07/01/99 | 06/30/02 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| Interagency | Agency for Healthcare Admin. | 14,926,521 | 07/01/00 | 06/30/01 | MQA T/F | Interagency | State Agency | PERFORM/BASED | G.Henderson | Annual Programmatic |
| Interagency | Attorney General | 534,696 | 07/01/00 | 06/30/01 | MQA T/F | Interagency | State Agency | PERFORM/BASED | G.Henderson | Annual Programmatic |
| Interagency | Division of Admin. Hearings | 1,083,780 | 07/01/00 | 06/30/01 | MQA T/F | Interagency | State Agency | PERFORM/BASED | G.Henderson | Annual Programmatic |
| COMC5 | ASI/Certified Nursing Assistants | 0.00 | 07/01/00 | 06/30/01 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMP1 | Nat'l Bd of Osteopathic M.E. | 9,000 | 07/01/00 | 06/30/02 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMP5 | Nat Council of St Brd of Nursing | 0.00 | 07/01/00 | 06/30/03 | MQA T/F | Exempt/456.017&287.057 | National Examination | PERFORM/BASED | D.Paulson | Annual Programmatic |
| COMO1 | Science Applications Int'l Corp. | 2,986,050 | 01/04/01 | 06/30/02 | MQA T/F | DMS Purchase | State Contract Bid | PERFORM/BASED | M.Emmanuel | Annual Programmatic |

Staff member(s) providing answer: Diane Orcutt

Documents used to answer: _____

Staff member(s) providing answer: Diane Orcutt

Is this staff member a registered legislative branch lobbyist?

 Yes.

23. Would the department support or oppose legislation that would allow an individual profession or board to privatize all or part of its regulation?

Answer: Unknown at this time.

24. Does the department support or oppose the Board of Dentistry's efforts to privatize all or part of its regulatory functions?

Answer: Unknown at this time.

25. Will the department be submitting proposed legislation to the Governor for the 2002 legislative session to allow the Board of Dentistry or other profession to privatize all or part of the regulatory functions?

Answer: No.

Staff member providing answers to questions 23-25: Diane Orcutt

Is this staff member a registered legislative branch lobbyist? Yes.

Statistics for Dentistry
July 1, 2000 – June 30, 2001

| Functions | Total Dentistry | Percentage of all Professions | Total for All Professions |
|--|------------------------|--------------------------------------|----------------------------------|
| Track practitioners compliance with board final actions | 148 | 11% | 1,406 |
| Process request for licensure certifications | 1,199 | 10% | 11,770 |
| Process public record request for licensure files | 472 | 8% | 5,561 |
| Analyze final orders for reporting to the Healthcare Integrity Protection Data Bank | 131 | 10% | 1,306 |
| Report board final actions to the Healthcare Integrity Protection Data Bank | 119 | 19% | 615 |
| Process request for copies of application, laws and rules | 1,563 | 5% | 30,318 |
| Arrange meeting space | 11 | 7% | 154 |
| Process travel vouchers | 95 | 12% | 763 |
| Process board member compensations payments | 90 | 31% | 286 |
| Prep and film licensure files | 12 boxes | 5% | 205 |
| Process purchase requisitions | 46 | 4% | 1,029 |
| Secure court reporters | 20 | 8% | 240 |
| File final orders | 151 | 5% | 3005 |
| Process public record requests for disciplinary files | 230 | 2% | 12,898 |
| Prepare and submit records of appeal | 4 | 11% | 35 |