

## SENATE BILL SUMMARY

Prepared by the Division of Legislative Information for the Senate Bill **AS ORIGINALLY FILED**. For more detail, see Senate Bill Analyses, if available, prepared by the Senate's professional committee staff.

### SB 2062 Airline Travel by Senator Bennett

Requires that, upon the cancellation or delay of a flight by more than 1 hour, the airline honor the purchaser's ticket at a later date or reimburse the purchaser the cost of the ticket and pay the purchaser an amount equal to the airline's flight-change penalty fee.

Provides that these provisions do not apply if the canceled or delayed flight is caused by inclement weather, immediate terrorist threat, international conditions that are not related to terrorism, including riots, civil unrest, embargoes, or war or conditions outside the control of the airline.

Provides that in addition to other penalties or remedies provided by law, a person aggrieved by a knowing and willful violation of these provisions may bring a civil action against the airline for the recovery of actual and consequential damages, court costs, and reasonable attorney's fees. Provides that an airline violating this act more than once within a calendar year commits a misdemeanor of the second degree.

Provides that there is no expiration date for an airline ticket issued anywhere in the world for an airline flight originating in this state.

Provides that if the airline ticket is nonrefundable and the ticket purchaser is unable to use the ticket, the airline must allow the ticket to be transferred to another person, except when the purchaser has missed the flight due to his or her fault. Authorizes an airline to charge a transfer fee of 25 percent of the original ticket price or \$50, whichever is less.

Requires airlines to notify passengers when a previously delayed or canceled flight is reinstated. Provides that if the passenger does not receive notice of the reinstated flight, the airline shall reimburse the ticket price, plus an amount equal to the airline's flight-change fee.

Requires airlines to provide specific amenities to on-board passengers whose flights are delayed more than 3 hours.

Requires airlines to provide consumer complaint contact information to passengers. (See bill for details)