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LEGISLATIVE ACTION

Senate	.	House
Comm: WD	.	
03/26/2010	.	
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The Policy and Steering Committee on Ways and Means (Sobel) recommended the following:

Senate Amendment (with directory and title amendments)

Delete lines 180 - 773
and insert:

(55) Beginning September 1, 2010, each new and renewing agency contract with managed care plans shall require a 120-day notice for any plan that intends to cease operation or withdraw from any county or market. Upon such notification, a plan must provide the agency the names of beneficiaries in high-risk populations as defined by the agency so that the agency can facilitate their transition into another health plan.

Section 2. Subsections (1) through (6) of section



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13 409.91211, Florida Statutes, are amended to read:
14 409.91211 Medicaid managed care pilot program.—
15 (1)(a) The agency is authorized to seek and implement
16 experimental, pilot, or demonstration project waivers, pursuant
17 to s. 1115 of the Social Security Act, to create a statewide
18 initiative to provide for a more efficient and effective service
19 delivery system that enhances quality of care and client
20 outcomes in the Florida Medicaid program pursuant to this
21 section. Phase one of the demonstration shall be implemented in
22 two geographic areas. One demonstration site shall include only
23 Broward County. A second demonstration site shall initially
24 include Duval County and shall be expanded to include Baker,
25 Clay, and Nassau Counties within 1 year after the Duval County
26 program becomes operational. The agency shall implement
27 expansion of the program to include the remaining counties of
28 the state and remaining eligibility groups in accordance with
29 the process specified in the federally approved special terms
30 and conditions numbered 11-W-00206/4, as approved by the federal
31 Centers for Medicare and Medicaid Services ~~on October 19, 2005,~~
32 with a goal of full statewide implementation by June 30, 2014
33 2011. By June 30, 2010, the agency shall submit to the United
34 States Centers for Medicare and Medicaid Services a request to
35 extend the waiver and to modify the special terms and
36 conditions. The requested modifications shall be based on
37 changes that have occurred in the initial waiver assumptions,
38 available evaluation results, and input collected from
39 stakeholders using a public process. Modifications shall be
40 drafted and submitted so as to avoid any risk of disruption to
41 the low-income pool.



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42 (b) This waiver extension shall ~~authority is contingent~~
43 ~~upon federal approval to~~ preserve the low-income pool ~~upper-~~
44 ~~payment-limit~~ funding mechanism for providers and hospitals,
45 including ~~a guarantee of a reasonable growth factor,~~ a
46 methodology to allow the use of a portion of these funds to
47 serve as a risk pool for demonstration sites, provisions to
48 preserve the state's ability to use intergovernmental transfers,
49 and provisions to protect the disproportionate share program
50 authorized pursuant to this chapter. ~~Upon completion of the~~
51 ~~evaluation conducted under s. 3, ch. 2005-133, Laws of Florida,~~
52 The agency shall expand ~~may request statewide expansion of the~~
53 ~~demonstration to counties that have two or more plans and that~~
54 ~~have capacity to serve the designated population projects.~~ The
55 agency may expand to additional counties as plan capacity is
56 developed. ~~Statewide phase-in to additional counties shall be~~
57 ~~contingent upon review and approval by the Legislature.~~ Under
58 ~~the upper-payment-limit program,~~ or the low-income pool as
59 implemented by the Agency for Health Care Administration
60 pursuant to federal waiver, the state matching funds required
61 for the program shall be provided by local governmental entities
62 through intergovernmental transfers in accordance with published
63 federal statutes and regulations. The Agency for Health Care
64 Administration shall distribute ~~upper-payment-limit,~~
65 disproportionate share hospital, and low-income pool funds
66 according to published federal statutes, regulations, and
67 waivers and the low-income pool methodology approved by the
68 federal Centers for Medicare and Medicaid Services.

69 (c) It is the intent of the Legislature that the low-income
70 pool plan required by the terms and conditions of the Medicaid



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71 reform waiver and submitted to the federal Centers for Medicare
72 and Medicaid Services propose the distribution of the above-
73 mentioned program funds based on the following objectives:

74 1. Assure a broad and fair distribution of available funds
75 based on the access provided by Medicaid participating
76 hospitals, regardless of their ownership status, through their
77 delivery of inpatient or outpatient care for Medicaid
78 beneficiaries and uninsured and underinsured individuals;

79 2. Assure accessible emergency inpatient and outpatient
80 care for Medicaid beneficiaries and uninsured and underinsured
81 individuals;

82 3. Enhance primary, preventive, and other ambulatory care
83 coverages for uninsured individuals;

84 4. Promote teaching and specialty hospital programs;

85 5. Promote the stability and viability of statutorily
86 defined rural hospitals and hospitals that serve as sole
87 community hospitals;

88 6. Recognize the extent of hospital uncompensated care
89 costs;

90 7. Maintain and enhance essential community hospital care;

91 8. Maintain incentives for local governmental entities to
92 contribute to the cost of uncompensated care;

93 9. Promote measures to avoid preventable hospitalizations;

94 10. Account for hospital efficiency; and

95 11. Contribute to a community's overall health system.

96 (2) The Legislature intends for the capitated managed care
97 pilot program to:

98 (a) Provide recipients in Medicaid fee-for-service or the
99 MediPass program a comprehensive and coordinated capitated



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100 managed care system for all health care services specified in
101 ss. 409.905 and 409.906.

102 (b) Stabilize Medicaid expenditures under the pilot program
103 compared to Medicaid expenditures in the pilot area for the 3
104 years before implementation of the pilot program, while
105 ensuring:

- 106 1. Consumer education and choice.
- 107 2. Access to medically necessary services.
- 108 3. Coordination of preventative, acute, and long-term care.
- 109 4. Reductions in unnecessary service utilization.

110 (c) Provide an opportunity to evaluate the feasibility of
111 statewide implementation of capitated managed care networks as a
112 replacement for the current Medicaid fee-for-service and
113 MediPass systems.

114 (3) The agency shall have the following powers, duties, and
115 responsibilities with respect to the pilot program:

116 (a) To implement a system to deliver all mandatory services
117 specified in s. 409.905 and optional services specified in s.
118 409.906, as approved by the Centers for Medicare and Medicaid
119 Services and the Legislature in the waiver pursuant to this
120 section. Services to recipients under plan benefits shall
121 include emergency services provided under s. 409.9128.

122 (b) To implement a pilot program, including Medicaid
123 eligibility categories specified in ss. 409.903 and 409.904, as
124 authorized in an approved federal waiver.

125 (c) To implement the managed care pilot program that
126 maximizes all available state and federal funds, including those
127 obtained through intergovernmental transfers, the low-income
128 pool, supplemental Medicaid payments, and the disproportionate



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129 share program. Within the parameters allowed by federal statute
130 and rule, the agency may seek options for making direct payments
131 to hospitals and physicians employed by or under contract with
132 the state's medical schools for the costs associated with
133 graduate medical education under Medicaid reform.

134 (d) To implement actuarially sound, risk-adjusted
135 capitation rates for Medicaid recipients in the pilot program
136 which cover comprehensive care, enhanced services, and
137 catastrophic care.

138 (e) To implement policies and guidelines for phasing in
139 financial risk for approved provider service networks that, for
140 purposes of this paragraph, include the Children's Medical
141 Services Network, over a 5-year period. These policies and
142 guidelines must include an option for a provider service network
143 to be paid fee-for-service rates. For any provider service
144 network established in a managed care pilot area, the option to
145 be paid fee-for-service rates must include a savings-settlement
146 mechanism that is consistent with s. 409.912(44). This model
147 must be converted to a risk-adjusted capitated rate by the
148 beginning of the sixth year of operation, and may be converted
149 earlier at the option of the provider service network. Federally
150 qualified health centers may be offered an opportunity to accept
151 or decline a contract to participate in any provider network for
152 prepaid primary care services.

153 (f) To implement stop-loss requirements and the transfer of
154 excess cost to catastrophic coverage that accommodates the risks
155 associated with the development of the pilot program.

156 (g) To recommend a process to be used by the Social
157 Services Estimating Conference to determine and validate the



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158 rate of growth of the per-member costs of providing Medicaid
159 services under the managed care pilot program.

160 (h) To implement program standards and credentialing
161 requirements for capitated managed care networks to participate
162 in the pilot program, including those related to fiscal
163 solvency, quality of care, and adequacy of access to health care
164 providers. It is the intent of the Legislature that, to the
165 extent possible, any pilot program authorized by the state under
166 this section include any federally qualified health center,
167 federally qualified rural health clinic, county health
168 department, the Children's Medical Services Network within the
169 Department of Health, or other federally, state, or locally
170 funded entity that serves the geographic areas within the
171 boundaries of the pilot program that requests to participate.
172 This paragraph does not relieve an entity that qualifies as a
173 capitated managed care network under this section from any other
174 licensure or regulatory requirements contained in state or
175 federal law which would otherwise apply to the entity. The
176 standards and credentialing requirements shall be based upon,
177 but are not limited to:

178 1. Compliance with the accreditation requirements as
179 provided in s. 641.512.

180 2. Compliance with early and periodic screening, diagnosis,
181 and treatment screening requirements under federal law.

182 3. The percentage of voluntary disenrollments.

183 4. Immunization rates.

184 5. Standards of the National Committee for Quality
185 Assurance and other approved accrediting bodies.

186 6. Recommendations of other authoritative bodies.



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187 7. Specific requirements of the Medicaid program, or
188 standards designed to specifically meet the unique needs of
189 Medicaid recipients.

190 8. Compliance with the health quality improvement system as
191 established by the agency, which incorporates standards and
192 guidelines developed by the Centers for Medicare and Medicaid
193 Services as part of the quality assurance reform initiative.

194 9. The network's infrastructure capacity to manage
195 financial transactions, recordkeeping, data collection, and
196 other administrative functions.

197 10. The network's ability to submit any financial,
198 programmatic, or patient-encounter data or other information
199 required by the agency to determine the actual services provided
200 and the cost of administering the plan.

201 (i) To implement a mechanism for providing information to
202 Medicaid recipients for the purpose of selecting a capitated
203 managed care plan. For each plan available to a recipient, the
204 agency, at a minimum, shall ensure that the recipient is
205 provided with:

206 1. A list ~~and description~~ of the benefits provided.

207 2. Information about cost sharing.

208 3. A list of providers participating in the plan networks.

209 ~~4.3.~~ Plan performance data, if available.

210 ~~4. An explanation of benefit limitations.~~

211 ~~5. Contact information, including identification of~~
212 ~~providers participating in the network, geographic locations,~~
213 ~~and transportation limitations.~~

214 ~~6. Any other information the agency determines would~~
215 ~~facilitate a recipient's understanding of the plan or insurance~~



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216 ~~that would best meet his or her needs.~~

217 (j) To implement a system to ensure that there is a record
218 of recipient acknowledgment that plan choice ~~counseling~~ has been
219 provided.

220 (k) To implement a choice counseling system to ensure that
221 the choice counseling process and related material are designed
222 to provide counseling ~~through face-to-face interaction,~~ by
223 telephone or, ~~and~~ in writing and through other forms of relevant
224 media. Materials shall be written at the fourth-grade reading
225 level and available in a language other than English when 5
226 percent of the county speaks a language other than English.
227 Choice counseling shall also use language lines and other
228 services for impaired recipients, such as TTD/TTY.

229 (l) To implement a system that prohibits capitated managed
230 care plans, their representatives, and providers employed by or
231 contracted with the capitated managed care plans from recruiting
232 persons eligible for or enrolled in Medicaid, from providing
233 inducements to Medicaid recipients to select a particular
234 capitated managed care plan, and from prejudicing Medicaid
235 recipients against other capitated managed care plans. ~~The~~
236 ~~system shall require the entity performing choice counseling to~~
237 ~~determine if the recipient has made a choice of a plan or has~~
238 ~~opted out because of duress, threats, payment to the recipient,~~
239 ~~or incentives promised to the recipient by a third party.~~ If the
240 choice counseling entity determines that the decision to choose
241 a plan was unlawfully influenced or a plan violated any of the
242 provisions of s. 409.912(21), the choice counseling entity shall
243 immediately report the violation to the agency's program
244 integrity section for investigation. ~~Verification of choice~~



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245 ~~counseling by the recipient shall include a stipulation that the~~
246 ~~recipient acknowledges the provisions of this subsection.~~

247 (m) To implement a choice counseling system that promotes
248 health literacy, uses technology effectively, and provides
249 information intended aimed to reduce minority health disparities
250 through outreach activities for Medicaid recipients.

251 ~~(n) To contract with entities to perform choice counseling.~~
252 ~~The agency may~~ establish standards and performance contracts,
253 including standards requiring the contractor to hire choice
254 counselors who are representative of the state's diverse
255 population and ~~to~~ train choice counselors in working with
256 culturally diverse populations.

257 (o) To implement eligibility assignment processes to
258 facilitate client choice while ensuring pilot programs of
259 adequate enrollment levels. These processes shall ensure that
260 pilot sites have sufficient levels of enrollment to conduct a
261 valid test of the managed care pilot program within a 2-year
262 timeframe.

263 (p) To implement standards for plan compliance, including,
264 but not limited to, standards for quality assurance and
265 performance improvement, standards for peer or professional
266 reviews, grievance policies, and policies for maintaining
267 program integrity. The agency shall develop a data-reporting
268 system, seek input from managed care plans in order to establish
269 requirements for patient-encounter reporting, and ensure that
270 the data reported is accurate and complete.

271 1. In performing the duties required under this section,
272 the agency shall work with managed care plans to establish a
273 uniform system to measure and monitor outcomes for a recipient



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274 of Medicaid services.

275 2. The system shall use financial, clinical, and other
276 criteria based on pharmacy, medical services, and other data
277 that is related to the provision of Medicaid services,
278 including, but not limited to:

279 a. The Health Plan Employer Data and Information Set
280 (HEDIS) or measures that are similar to HEDIS.

281 b. Member satisfaction.

282 c. Provider satisfaction.

283 d. Report cards on plan performance and best practices.

284 e. Compliance with the requirements for prompt payment of
285 claims under ss. 627.613, 641.3155, and 641.513.

286 f. Utilization and quality data for the purpose of ensuring
287 access to medically necessary services, including
288 underutilization or inappropriate denial of services.

289 3. The agency shall require the managed care plans that
290 have contracted with the agency to establish a quality assurance
291 system that incorporates the provisions of s. 409.912(27) and
292 any standards, rules, and guidelines developed by the agency.

293 4. The agency shall establish an encounter database in
294 order to compile data on health services rendered by health care
295 practitioners who provide services to patients enrolled in
296 managed care plans in the demonstration sites. The encounter
297 database shall:

298 a. Collect the following for each type of patient encounter
299 with a health care practitioner or facility, including:

300 (I) The demographic characteristics of the patient.

301 (II) The principal, secondary, and tertiary diagnosis.

302 (III) The procedure performed.



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303 (IV) The date and location where the procedure was
304 performed.

305 (V) The payment for the procedure, if any.

306 (VI) If applicable, the health care practitioner's
307 universal identification number.

308 (VII) If the health care practitioner rendering the service
309 is a dependent practitioner, the modifiers appropriate to
310 indicate that the service was delivered by the dependent
311 practitioner.

312 b. Collect appropriate information relating to prescription
313 drugs for each type of patient encounter.

314 c. Collect appropriate information related to health care
315 costs and utilization from managed care plans participating in
316 the demonstration sites.

317 5. To the extent practicable, when collecting the data the
318 agency shall use a standardized claim form or electronic
319 transfer system that is used by health care practitioners,
320 facilities, and payors.

321 6. Health care practitioners and facilities in the
322 demonstration sites shall electronically submit, and managed
323 care plans participating in the demonstration sites shall
324 electronically receive, information concerning claims payments
325 and any other information reasonably related to the encounter
326 database using a standard format as required by the agency.

327 7. The agency shall establish reasonable deadlines for
328 phasing in the electronic transmittal of full encounter data.

329 8. The system must ensure that the data reported is
330 accurate and complete.

331 (q) To implement a grievance resolution process for



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332 Medicaid recipients enrolled in a capitated managed care network
333 under the pilot program modeled after the subscriber assistance
334 panel, as created in s. 408.7056. This process shall include a
335 mechanism for an expedited review of no greater than 24 hours
336 after notification of a grievance if the life of a Medicaid
337 recipient is in imminent and emergent jeopardy.

338 (r) To implement a grievance resolution process for health
339 care providers employed by or contracted with a capitated
340 managed care network under the pilot program in order to settle
341 disputes among the provider and the managed care network or the
342 provider and the agency.

343 (s) To implement criteria in an approved federal waiver to
344 designate health care providers as eligible to participate in
345 the pilot program. These criteria must include at a minimum
346 those criteria specified in s. 409.907.

347 (t) To use health care provider agreements for
348 participation in the pilot program.

349 (u) To require that all health care providers under
350 contract with the pilot program be duly licensed in the state,
351 if such licensure is available, and meet other criteria as may
352 be established by the agency. These criteria shall include at a
353 minimum those criteria specified in s. 409.907.

354 (v) To ensure that managed care organizations work
355 collaboratively with other state or local governmental programs
356 or institutions for the coordination of health care to eligible
357 individuals receiving services from such programs or
358 institutions.

359 (w) To implement procedures to minimize the risk of
360 Medicaid fraud and abuse in all plans operating in the Medicaid



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361 managed care pilot program authorized in this section.

362 1. The agency shall ensure that applicable provisions of
363 this chapter and chapters 414, 626, 641, and 932 which relate to
364 Medicaid fraud and abuse are applied and enforced at the
365 demonstration project sites.

366 2. Providers must have the certification, license, and
367 credentials that are required by law and waiver requirements.

368 3. The agency shall ensure that the plan is in compliance
369 with s. 409.912(21) and (22).

370 4. The agency shall require that each plan establish
371 functions and activities governing program integrity in order to
372 reduce the incidence of fraud and abuse. Plans must report
373 instances of fraud and abuse pursuant to chapter 641.

374 5. The plan shall have written administrative and
375 management arrangements or procedures, including a mandatory
376 compliance plan, which are designed to guard against fraud and
377 abuse. The plan shall designate a compliance officer who has
378 sufficient experience in health care.

379 6.a. The agency shall require all managed care plan
380 contractors in the pilot program to report all instances of
381 suspected fraud and abuse. A failure to report instances of
382 suspected fraud and abuse is a violation of law and subject to
383 the penalties provided by law.

384 b. An instance of fraud and abuse in the managed care plan,
385 including, but not limited to, defrauding the state health care
386 benefit program by misrepresentation of fact in reports, claims,
387 certifications, enrollment claims, demographic statistics, or
388 patient-encounter data; misrepresentation of the qualifications
389 of persons rendering health care and ancillary services; bribery



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390 and false statements relating to the delivery of health care;
391 unfair and deceptive marketing practices; and false claims
392 actions in the provision of managed care, is a violation of law
393 and subject to the penalties provided by law.

394 c. The agency shall require that all contractors make all
395 files and relevant billing and claims data accessible to state
396 regulators and investigators and that all such data is linked
397 into a unified system to ensure consistent reviews and
398 investigations.

399 (x) To develop and provide actuarial and benefit design
400 analyses that indicate the effect on capitation rates and
401 benefits offered in the pilot program over a prospective 5-year
402 period based on the following assumptions:

403 1. Growth in capitation rates which is limited to the
404 estimated growth rate in general revenue.

405 2. Growth in capitation rates which is limited to the
406 average growth rate over the last 3 years in per-recipient
407 Medicaid expenditures.

408 3. Growth in capitation rates which is limited to the
409 growth rate of aggregate Medicaid expenditures between the 2003-
410 2004 fiscal year and the 2004-2005 fiscal year.

411 (y) To develop a mechanism to require capitated managed
412 care plans to reimburse qualified emergency service providers,
413 including, but not limited to, ambulance services, in accordance
414 with ss. 409.908 and 409.9128. The pilot program must include a
415 provision for continuing fee-for-service payments for emergency
416 services, including, but not limited to, individuals who access
417 ambulance services or emergency departments and who are
418 subsequently determined to be eligible for Medicaid services.



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419 (z) To ensure that school districts participating in the
420 certified school match program pursuant to ss. 409.908(21) and
421 1011.70 shall be reimbursed by Medicaid, subject to the
422 limitations of s. 1011.70(1), for a Medicaid-eligible child
423 participating in the services as authorized in s. 1011.70, as
424 provided for in s. 409.9071, regardless of whether the child is
425 enrolled in a capitated managed care network. Capitated managed
426 care networks must make a good faith effort to execute
427 agreements with school districts regarding the coordinated
428 provision of services authorized under s. 1011.70. County health
429 departments and federally qualified health centers delivering
430 school-based services pursuant to ss. 381.0056 and 381.0057 must
431 be reimbursed by Medicaid for the federal share for a Medicaid-
432 eligible child who receives Medicaid-covered services in a
433 school setting, regardless of whether the child is enrolled in a
434 capitated managed care network. Capitated managed care networks
435 must make a good faith effort to execute agreements with county
436 health departments and federally qualified health centers
437 regarding the coordinated provision of services to a Medicaid-
438 eligible child. To ensure continuity of care for Medicaid
439 patients, the agency, the Department of Health, and the
440 Department of Education shall develop procedures for ensuring
441 that a student's capitated managed care network provider
442 receives information relating to services provided in accordance
443 with ss. 381.0056, 381.0057, 409.9071, and 1011.70.

444 (aa) To implement a mechanism whereby Medicaid recipients
445 who are already enrolled in a managed care plan or the MediPass
446 program in the pilot areas shall be offered the opportunity to
447 change to capitated managed care plans on a staggered basis, as



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448 defined by the agency. All Medicaid recipients shall have 30
449 days in which to make a choice of capitated managed care plans.
450 Those Medicaid recipients who do not make a choice shall be
451 assigned to a capitated managed care plan in accordance with
452 paragraph (4) (a) and shall be exempt from s. 409.9122. To
453 facilitate continuity of care for a Medicaid recipient who is
454 also a recipient of Supplemental Security Income (SSI), prior to
455 assigning the SSI recipient to a capitated managed care plan,
456 the agency shall determine whether the SSI recipient has an
457 ongoing relationship with a provider or capitated managed care
458 plan, and, if so, the agency shall assign the SSI recipient to
459 that provider or capitated managed care plan where feasible.
460 Those SSI recipients who do not have such a provider
461 relationship shall be assigned to a capitated managed care plan
462 provider in accordance with paragraph (4) (a) and shall be exempt
463 from s. 409.9122.

464 (bb) To develop and recommend a service delivery
465 alternative for children having chronic medical conditions which
466 establishes a medical home project to provide primary care
467 services to this population. The project shall provide
468 community-based primary care services that are integrated with
469 other subspecialties to meet the medical, developmental, and
470 emotional needs for children and their families. This project
471 shall include an evaluation component to determine impacts on
472 hospitalizations, length of stays, emergency room visits, costs,
473 and access to care, including specialty care and patient and
474 family satisfaction.

475 (cc) To develop and recommend service delivery mechanisms
476 within capitated managed care plans to provide Medicaid services



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477 as specified in ss. 409.905 and 409.906 to persons with
478 developmental disabilities sufficient to meet the medical,
479 developmental, and emotional needs of these persons.

480 (dd) To implement service delivery mechanisms within a
481 specialty plan ~~capitated managed care plans~~ to provide
482 behavioral health care services ~~Medicaid services as specified~~
483 ~~in ss. 409.905 and 409.906~~ to Medicaid-eligible children whose
484 cases are open for child welfare services in the HomeSafeNet
485 system. These services must be coordinated with community-based
486 care providers as specified in s. 409.1671, where available, and
487 be sufficient to meet the ~~medical,~~ developmental, behavioral,
488 and emotional needs of these children. Children in area 10 who
489 have an open case in the HomeSafeNet system shall be enrolled
490 into the specialty plan. These service delivery mechanisms must
491 be implemented no later than July 1, 2011 ~~2008~~, in AHCA area 10
492 in order for the children in AHCA area 10 to remain exempt from
493 the statewide plan under s. 409.912(4)(b)8. An administrative
494 fee may be paid to the specialty plan for the coordination of
495 services based on the receipt of the state share of that fee
496 being provided through intergovernmental transfers.

497 (4) (a) A Medicaid recipient in the pilot area who is not
498 currently enrolled in a capitated managed care plan upon
499 implementation is not eligible for services as specified in ss.
500 409.905 and 409.906, for the amount of time that the recipient
501 does not enroll in a capitated managed care network. If a
502 Medicaid recipient has not enrolled in a capitated managed care
503 plan within 30 days after eligibility, the agency shall assign
504 the Medicaid recipient to a capitated managed care plan based on
505 the assessed needs of the recipient as determined by the agency



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506 and the recipient shall be exempt from s. 409.9122. When making
507 assignments, the agency shall take into account the following
508 criteria:

509 1. A capitated managed care network has sufficient network
510 capacity to meet the needs of members.

511 2. The capitated managed care network has previously
512 enrolled the recipient as a member, or one of the capitated
513 managed care network's primary care providers has previously
514 provided health care to the recipient.

515 3. The agency has knowledge that the member has previously
516 expressed a preference for a particular capitated managed care
517 network as indicated by Medicaid fee-for-service claims data,
518 but has failed to make a choice.

519 4. The capitated managed care network's primary care
520 providers are geographically accessible to the recipient's
521 residence.

522 5. Plan performance as designed by the agency.

523 (b) When more than one capitated managed care network
524 provider meets the criteria specified in paragraph (3)(h), the
525 agency shall make recipient assignments consecutively by family
526 unit.

527 (c) If a recipient is currently enrolled with a Medicaid
528 managed care organization that also operates an approved reform
529 plan within a demonstration area and the recipient fails to
530 choose a plan during the reform enrollment process or during
531 redetermination of eligibility, the recipient shall be
532 automatically assigned by the agency into the most appropriate
533 reform plan operated by the recipient's current Medicaid managed
534 care plan. If the recipient's current managed care plan does not



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535 operate a reform plan in the demonstration area which adequately
536 meets the needs of the Medicaid recipient, the agency shall use
537 the automatic assignment process as prescribed in the special
538 terms and conditions numbered 11-W-00206/4. All enrollment and
539 choice counseling materials provided by the agency must contain
540 an explanation of the provisions of this paragraph for current
541 managed care recipients.

542 (d) Except for plan performance as provided for in
543 paragraph (a), the agency may not engage in practices that are
544 designed to favor one capitated managed care plan over another
545 or that are designed to influence Medicaid recipients to enroll
546 in a particular capitated managed care network in order to
547 strengthen its particular fiscal viability.

548 (e) After a recipient has made a selection or has been
549 enrolled in a capitated managed care network, the recipient
550 shall have 90 days in which to voluntarily disenroll and select
551 another capitated managed care network. After 90 days, no
552 further changes may be made except for cause. Cause shall
553 include, but not be limited to, poor quality of care, lack of
554 access to necessary specialty services, an unreasonable delay or
555 denial of service, inordinate or inappropriate changes of
556 primary care providers, service access impairments due to
557 significant changes in the geographic location of services, or
558 fraudulent enrollment. The agency may require a recipient to use
559 the capitated managed care network's grievance process as
560 specified in paragraph (3)(q) prior to the agency's
561 determination of cause, except in cases in which immediate risk
562 of permanent damage to the recipient's health is alleged. The
563 grievance process, when used, must be completed in time to



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564 permit the recipient to disenroll no later than the first day of
565 the second month after the month the disenrollment request was
566 made. If the capitated managed care network, as a result of the
567 grievance process, approves an enrollee's request to disenroll,
568 the agency is not required to make a determination in the case.
569 The agency must make a determination and take final action on a
570 recipient's request so that disenrollment occurs no later than
571 the first day of the second month after the month the request
572 was made. If the agency fails to act within the specified
573 timeframe, the recipient's request to disenroll is deemed to be
574 approved as of the date agency action was required. Recipients
575 who disagree with the agency's finding that cause does not exist
576 for disenrollment shall be advised of their right to pursue a
577 Medicaid fair hearing to dispute the agency's finding.

578 (f) The agency shall apply for federal waivers from the
579 Centers for Medicare and Medicaid Services to lock eligible
580 Medicaid recipients into a capitated managed care network for 12
581 months after an open enrollment period. After 12 months of
582 enrollment, a recipient may select another capitated managed
583 care network. However, nothing shall prevent a Medicaid
584 recipient from changing primary care providers within the
585 capitated managed care network during the 12-month period.

586 (g) The agency shall apply for federal waivers from the
587 Centers for Medicare and Medicaid Services to allow recipients
588 to purchase health care coverage through an employer-sponsored
589 health insurance plan instead of through a Medicaid-certified
590 plan. This provision shall be known as the opt-out option.

591 1. A recipient who chooses the Medicaid opt-out option
592 shall have an opportunity for a specified period of time, as



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593 authorized under a waiver granted by the Centers for Medicare
594 and Medicaid Services, to select and enroll in a Medicaid-
595 certified plan. If the recipient remains in the employer-
596 sponsored plan after the specified period, the recipient shall
597 remain in the opt-out program for at least 1 year or until the
598 recipient no longer has access to employer-sponsored coverage,
599 until the employer's open enrollment period for a person who
600 opts out in order to participate in employer-sponsored coverage,
601 or until the person is no longer eligible for Medicaid,
602 whichever time period is shorter.

603 2. Notwithstanding any other provision of this section,
604 coverage, cost sharing, and any other component of employer-
605 sponsored health insurance shall be governed by applicable state
606 and federal laws.

607 (5) This section does not authorize the agency to, unless
608 expressly approved by the Legislature:

609 (a) Implement any provision of the s. 1115 of the Social
610 Security Act experimental, pilot, or demonstration project
611 waiver to reform the state Medicaid program in any part of the
612 state other than the ~~two~~ geographic areas specified in this
613 section;

614 (b) Require participation in any experimental, pilot, or
615 demonstration project waiver of the state Medicaid program by
616 any recipient who is not a member of an enrollment group for
617 which participation was mandatory as of January 1, 2010; or

618 (c) Modify any medical sufficiency standard used in plan
619 benefit design unless approved by the Legislature.

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622 ===== D I R E C T O R Y C L A U S E A M E N D M E N T =====

623 And the directory clause is amended as follows:

624 Delete lines 40 - 44

625 and insert:

626 Section 1. Present subsections (23) through (53) of section
627 409.912, Florida Statutes, are renumbered as subsections (24)
628 through (54), respectively, new subsections (23) and (55) are
629 added to that section, and present subsections (21) and (22) of
630 that section are amended, to read:

631
632 ===== T I T L E A M E N D M E N T =====

633 And the title is amended as follows:

634 Delete lines 11 - 29

635 and insert:

636 agency before the end date of the contract; requiring
637 new and renewing contacts with managed care plans to
638 have a notice for any plan that intends to cease
639 operations or withdraw from any county or market;
640 requiring the plan to provide the Agency for Health
641 Care Administration with the names of certain
642 beneficiaries of the plan; amending s. 409.91211,
643 F.S.; extending by 3 years the statewide
644 implementation of an enhanced service delivery system
645 for the Florida Medicaid program; requiring the agency
646 to submit to the United States Centers for Medicare
647 and Medicaid Services a request to extend the waiver
648 and modify the special terms and conditions; providing
649 for the expansion of the pilot project into counties
650 that have two or more plans and the capacity to serve



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651 the designated population; requiring that the agency
652 provide certain specified data to the recipient when
653 selecting a capitated managed care plan; revising
654 certain requirements for entities performing choice
655 counseling for recipients; requiring the agency to
656 provide behavioral health care services to Medicaid-
657 eligible children; extending a date by which the
658 behavioral health care services will be delivered to
659 children; prohibiting the agency from operating the
660 pilot program in other geographical areas not
661 specified in statute, to require certain persons to
662 participate in the program, or to modify any medical
663 sufficiency standard used in the plan benefit design
664 unless approved by the Legislature; requiring that the
665 agency seek public input on extending and expanding
666 the managed care pilot program and post certain
667 information on its website; amending s.